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Butina, Sharjah - UAE

Hi, I'am

Desktop Support over 8 years of experience in Tech field, providing valuable experience in Computer Hardware and Software troubleshooting.

Work experience

Desktop Support

07/2023- Till Date

Al Sadiq Group Sharjah UAE

- Maintain system of all branches
- Network connectivity of all printer and system
- Maintain software used in printing and editing

Desktop Support

2018- 2023

SAS Printing & IT Solution India

- Managing total Printing and system servicing
- System Assembling, Windows installation, and Installing all required drivers.
- Hardware and software troubleshooting
- Troubleshooting networking, sharing printers and devices

Marketing Executive

2016- 2017

Element labs Bhatkal India

- Get Customers
- Get Project Requirement
- System Assembling, Windows installation, and Installing all required drivers.
- Hardware and software troubleshooting
- Give Software Training

Desktop Support

2013- 2015

Pc solutions Bhatkal India

- Handle the Customers
- Students Projects Xerox and Printing
- System Assembling, Windows installation, and Installing all required drivers.
- Hardware and software troubleshooting

Education

Bachelor of Computer Science Engineering

2010 - 2015 dropped out
AITM Bhatkal, Karnataka India



Skills

- Hardware Management:
 - Install, configure, and maintain computer hardware, including desktops, laptops, servers, printers, and other peripherals.
 - Troubleshoot hardware issues and coordinate repairs or replacements as needed.
 - Manage hardware inventory and ensure proper documentation and tracking of assets.
- Software Management:
 - Install, configure, and maintain operating systems and software applications.
 - Ensure software licenses are up-to-date and compliant with company policies.

Certification

Hardware & Networking

GOAL TECHNOLOGIES MANGALORE | 2010-2011

- MCSA
- CCNA
- REDHAT

PERSONAL DETAIL

Father Name: Siddique Mohammed Saib

Date of Birth: 16/12/1990

Nationality: Indian

Marital Status: Married

Passport No:W8901172

Valid up to: 27/12/2032

Employment Visa Valid up to: 13/11/2025



Desktop Support